



## EPRO SCHEDULER CASE STUDY

### *Fauquier County Department of Fire Rescue and Emergency Management- Warrenton, VA*

Fauquier County Fire Rescue previously used Excel spreadsheets for scheduling and another online EMS scheduling system for basic timekeeping and incident tracking. As we grew, our schedule became more complicated and we needed to look for a new solution to handle the increasing needs of our organization. We needed a platform that could accommodate our growth and would continue to grow along with us moving forward.

When researching web based management software options, we looked for a product that would handle our scheduling needs for a minimum of 10 years. It was necessary to find a flexible system to manage our different schedules, shift rotations, and adjust as our department grows in the future. Lastly, it had to be cost effective for us to use. Our primary objectives to be met were affordability and the ease of use by the average user. We chose ePro Scheduler because it met all of our requirements.

Some of our other favorite features in ePro Scheduler include easy employee access to their schedules, shift pick-ups, and managing their time on their own. These functions have produced large time savings for our organization. In addition, we are able to monitor so much more data using the ePro Scheduler Plus tools. The items we now track we would have never been able to accomplish using our old system. The difference is incredible. ePro Scheduler has allowed us to track numerous bits of information that are much needed, such as hours worked by employees during specific timeframes, overall costs of each unit, cost center total spends, and more. These varying measurements have helped us prepare for the future and identify our staffing needs as we continue to grow. All of these items have been crucial in identifying our budgetary needs. In today's world, it is so critical to show that as an organization, you are using your money in the best possible ways with detailed reports. We feel ePro has served us well and we have gotten a 10 fold return on investment from eCore and their system.