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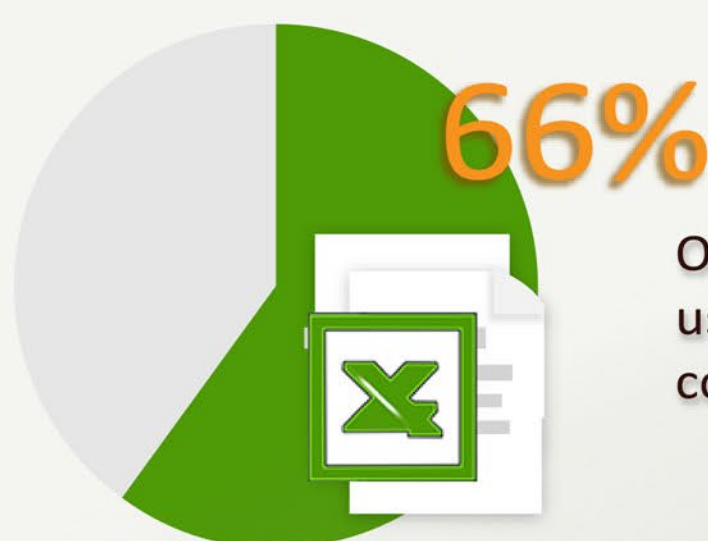
Workforce Management Survey Results

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CorrectionsOne recently conducted a survey of 200 active correction officers on the workforce management systems used within their facility. The survey results revealed that most facilities still rely upon traditional methods of organizing workforce data such as paper lists that may result in large inefficiencies and increased costs.



Of respondents say their agency uses paper or Excel to schedule corrections officers to work

50%

Of respondents say their agency is keeping track of which employees are on premises using multiple, manual processes



78%

Say they do NOT feel their facility maintains adequate coverage of posts and other critical positions



Of respondents feel that overtime allocation at their facility needs to be improved

"As we give more attention to labor and time management by using the latest technological tools to help us track, schedule and account for human resources, cost savings will be realized. Along with increasing the bottom line, staff will feel more valued and morale will naturally increase."

"There will always be challenges in management, but technology can really help us do our jobs more effectively and efficiently as we continue to navigate through 2013 and beyond."

72%

Of respondents say their agency supervisors use paper and the phone to call officers during an emergency recall situation



As Dr. Laura E. Bedard Ph.D. highlighted in a recent CorrectionsOne article, *Workforce Management: A Key Challenge in Corrections*, emerging technology can help in all different areas of corrections and workforce management is no exception. This survey reinforces the need for facilities to continue to adapt and take advantage of solutions that may help reduce costs and optimize officers time on-duty.

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