

## How Seguin Police Department Reduced Liability with Custom Private PoliceOne Academy Courses

### Background

Seguin Police Department, located just outside of San Antonio, Texas, has 81 officers using PoliceOne Academy. The department needed a cost-effective way of ensuring new policies and procedures were communicated and implemented correctly. As a premier online training program for law enforcement, PoliceOne Academy provides departments the ability to customize courses to fit specific departmental needs.



### Challenge

Seguin Police Department needed an effective way of conducting roll call training, as well as finding training gaps in the department. Most importantly, there was a need to disseminate policies and procedures.

*"The Academy has been instrumental in streamlining our policy dissemination. Our patrol and communications division use it regularly and I love the policy portion of the program."*

**MAUREEN WATSON, CAPTAIN - SUPPORT SERVICES**

### Solution

Upon implementation of the Academy, Seguin conducted supervisory and department-wide training using the information from the Academy. Using private courses that are uploaded to the PoliceOne Academy system, Seguin PD was able to assign new policies out to officers to review, who then completed a short quiz to confirm comprehension. This provided Seguin PD with a hard record that personnel had reviewed the policy. This is a simple, trackable way to reduce liability and ensure that officers receive updated policies as they become available. In addition to it being a vitally important vehicle for Seguin to disseminate policies and ensure compliance, patrol supervisors also use PoliceOne Academy videos for roll call training.

### Results

Primarily, PoliceOne Academy has provided the Seguin PD with an efficient way to send out new and revised policies and keep track of compliance. The policy portion of the Academy has improved the effectiveness and efficiency of the entire department.

Number of custom Policy Courses created - 20  
Total Policy Courses taken thus far - 1030  
Total P1A Content Quizzes completed thus far - 481  
Total Training Hours completed thus far - 186

For more information about PoliceOne Academy, contact [Academy@PoliceOne.com](mailto:Academy@PoliceOne.com)